

“I like the ability to use our existing problems during the exercises.”

- Director of Strategy and Process Improvement

“This is real world training, not theory.”

- Program Manager

“Simple, but yet powerful.”

- CIO

“The combination of the hands on exercises and mentoring has made this one of the highest value training sessions we have ever had.”

- Chief of Staff

For all courses, participants will:

- **Work on their own processes, projects or personal scenarios versus using unrelated case studies**
- Address issues or have an approach to address issues
- Have actionable items to work on after the course

All courses are delivered by instructors that are active practitioners

Leadership training focuses on the high-level methodology and how their role can help the teams succeed

Courses are based on:

- IIBA Business Analysis Body of Knowledge (BABOK®)
- PMI, A Guide to the Project Management Body of Knowledge (PMBOK®)
- BLCN consulting experience
- Client input

Courses are designed to engage your team and drive immediate business value

BLCN is a Registered Education Provider with Project Management Institute.

Contact BLCN for:

- Organizational programs
- Course agendas

The course pays for itself if one participant fixes one issue during the course!

BLCN Training Offerings

Integrated Lean Business Process Methodology

Participants will receive consultative instruction on how to redesign and streamline business processes using lean concepts, issue / root cause, swim lane process flow, metrics and transition planning.

- Options: 2 hr Leadership, 1, and 2-day deliveries

Facilitation Skills for Business Analysis and Project Management

Participants will learn to effectively set up, perform, manage and close facilitated sessions and ongoing meetings. Course includes 15 facilitation tools and their situational uses, with exercises in regular and conflict mode.

- Options: 1, 2, and 3-day deliveries

Business Analysis: Gather and Document Business Requirements

Participants will structure, plan and perform business analysis using multiple tools and elicitation techniques to effectively develop quality business requirements or user stories for their project during the exercises.

- Options: 2 and 3-day deliveries

Project Management for New PMs and Department Leads

Participants will receive practical, effective project management techniques and tools to successfully manage a project to completion.

- Options: 2-hr Leadership, 1,2, and 3-day deliveries